

# WMH Governing Board of Directors

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May 26, 2016

**Members Present:** Jim Bachrach, Chair; Duffie Harrison; Doug Creamer; Patrick Conrad, MD; Robert Davis; Deborah Huckeba

**Members Absent:** Hank Kozlowsky; Anne Wilson

**Staff Present:** Mike Cooper, CEO; John Graham, CFO; Becky Gibson, DON; Craig Gibson, Plant Operations; Ginny Griner, HR/ Med Staff; Heather Huron, Admin. Assistant

**Guests Present:** Michael Moron, County Coordinator; Alan Feiffer, CCFC

## Call to Order / Approval of Minutes

The meeting was called to order at 9:00am. Huron confirmed public posting of the meeting.

Minutes for the 5/26/2016 meeting were emailed prior to the meeting for review.

### Action

**A motion was made by Creamer to approve the minutes as presented, seconded by Harrison.**

**The motion was carried unanimously.**

### County Report

Moron had nothing to report on the county's behalf.

### TMH Report

Cooper explained Faison had been a keynote telemedicine speaker in a recent succession of conferences. He anticipated her attendance at the June meeting.

### CEO Report

#### New Facility

- Culpepper & Adams have continued their work to reach a guaranteed maximum price. The next step in the design process will involve the architect adding detail to plans, which in turn will enable Culpepper to give a detailed price.
- A discussion was held regarding the anticipated warranties on new construction and renovations.
- Site and parking plans have been reviewed in detail and revised as needed.
- AHCA review of the design and site is scheduled for August 2016.
- The county has offered the use of a 250kW generator, currently located at the closed Apalachicola work-camp. Initial specs call for a 500 kW generator; Weems current generator is 100 kW. The possibility of using 3 parallel generators vs. 1 new 500kW generator is being explored.

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## Reference Lab

- After review of the reference lab contract, Attorney Shuler recommended consultation with a healthcare attorney. The contract has been forwarded to a TMH attorney for review. Fulkerson is reviewing the proposed billing process. Barring any legal, operational or financial issues, the reference lab should begin mid-June.

## E. H. R. Update

- Cooper informed the Board that some progress was being made with the E.H.R. system, though he was not completely happy with the system. Updates to the system consistently cause new issues. Following the last update, the claims could not be coded for several days. Further, quarterly reports due to AHCA are not being filed because the information cannot be extracted from the system. Once the AHCA reports are late, the hospital accrues daily fines until the reports are filed. Creamer questioned Athena's accountability. Cooper stated he had conveyed his dissatisfaction to Athena and a conference had been scheduled. Huckeba questioned if any other hospitals were experiencing the same difficulties. Cooper explained that the system was being built piece by piece, which is why the system required so many updates.
- Graham stated the financial system was fully functional now, though it would change on June 1<sup>st</sup>.
- Moron questioned if it was known the E.H.R. system would be built in this manner. Cooper explained that the negotiations were first made with Razor Insights. After the agreement was signed, Athena Health bought Razor Insights. If the company had kept the Razor E.H.R. system until the Athena system was fully built, it would have been an easier process.
- B. Gibson reviewed the redundancies when registering an ER patient. For over one year, admission clerks have had to register patients into 2 systems.
- Implementation of the clinic E.H.R. system is continuing smoothly.
- Graham recommended the addition of a billing person and a nurse to Athena's development team. B. Gibson stated the development team did have a nurse and a biller. Approximately 6 weeks prior, a nurse with Athena spent 3 days at Weems. The nurse developed a spreadsheet of issues and recommendations. To date, only 2 items from the list have been resolved.

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- Fulkerson has scheduled time to meet with a billing person from Athena.
- Cooper stated that he felt Athena's business plan was good; but their implementation plan was not.
- Fulkerson spoke to how the Athena issues were affecting cash flow.

## EMS / Ambulance Update

- No updates have been received on the insurance payment for the wrecked ambulance. The BOCC gave approval on 5/3/16 to purchase a new ambulance. The difference between the anticipated insurance payment and the cost of the ambulance is about \$40,000. Discussion was held regarding potential litigation. Creamer stressed pursuing the cost difference and possibly more. Moron stated he would take the Board's recommendation to the commissioners.

## TMH Update

- Per Moron, TMH is scheduled to meet with the BOCC on 6/21/16. Partnership possibilities with TMH were reviewed. Cooper felt TMH would want a 3<sup>rd</sup> party partner with CAH experience. Bachrach discussed how conversion to a 501c3 would relieve the county of fiscal responsibility for Weems.

## Additional Services

### *Mobile Diagnostics*

- Cooper reported that he did find a company who could provide mobile diagnostic testing.

### *FCSO Inmate Medical Program*

- Per Cooper, the Franklin County Sheriff's Office had approached the county with the request for a private company to provide the inmate medical program. The hospital would like to be the provider. Cooper will be meeting with Sherriff Mock to discuss.

### *Swingbed*

- Per Cooper, a meeting has been scheduled to discuss ways to boost the swingbed program.

### *Geriatric Psych Program*

- Cooper stated the geriatric psychiatric program may be ready for implementation close to the same time as the reference lab.

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## CFO Report

Graham presented and reviewed the following financial statements ending April 2016:

1. Balance Sheet
2. Income Statement by Unit
3. EMS Income Statements
4. Clinics Income Statement
5. Income Statement 2016 YTD vs. 2015 YTD

## DON Report

- B. Gibson presented and reviewed the April 2016 Patient Satisfaction results.

### Old Business/ New Business

- Per Harrison, Big Bend Hospice (BBH) would be hosting a lunch and learn 6/8/16 at the Living Waters Church. He recommended someone from the hospital attend. Harrison also stated he would like to see a hospital representative on the BBH Advisory Board. Gibson gave reassurance that Weems was very involved with Big Bend Hospice, as well as Covenant Hospice.

## Public Comment

Alan Feiffer questioned the hospital's physician credentialing process. Griner responded to Feiffer with a detailed explanation of the credentialing process which is done with each physician and clinical provider.

## Adjournment

The meeting was adjourned at 10:30am.