

# WEEMS MEMORIAL HOSPITAL

## 2023 Community Health Needs Assessment



**Conducted By:**



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# INTRODUCTION

The Community Health Needs Assessment (CHNA) is a critical element in understanding, prioritizing, and addressing community health needs. For County Health Departments in the State of Florida, the CHNA is coupled with a Local Public Health System Assessment, Forces of Change Assessment and Community Strengths and Themes Assessment. Goals and objectives to improve the health of the community are developed using the data from these assessments and translated to implementation strategies and action plans.

To leverage resources and most effectively work together, Weems Memorial Hospital, partnered with the Florida Department of Health, Franklin County, to complete the 2023 CHNA.

This report will directly reference the Florida Department of Health, Franklin County (FDOH – Franklin) Community Health Assessment (CHA) report, as the organizations worked closely together to identify and prioritize community health needs.



# MISSION AND VISION

**MISSION** To improve the health status of the residents and visitors to Franklin County, by providing quality, compassionate, cost effective and convenient health care through community leadership and in collaboration with other healthcare organizations which serve our communities.

**VISION** Providing quality care close to home.

## STRATEGIC PLAN 2023 – 2026

In April 2023, the Weems Memorial Board of Directors and leadership completed a strategic planning process to prioritize initiatives for the organization. Built into the strategic plan for the organization is a focus on community, specifically to improve the health of the community through engagement and partnerships.

▼  
**OUR MISSION**

*To improve the health status of the residents and visitors to Franklin County, by providing quality, compassionate, cost effective and convenient health care through community leadership and in collaboration with other healthcare organizations which serve our communities.*

					
<b>PEOPLE</b> Employer of Choice	<b>QUALITY</b> Deliver Quality Service	<b>COMMUNITY</b> Improve health through engagement & partnerships	<b>SERVICE</b> Culture of Learning and Excellent Customer Service	<b>GROWTH</b> Add Providers and Services to Serve the Community	<b>FINANCE</b> Continue Improving the Financial Position of WMH

**STRATEGIC PLAN 2023 – 2026**

INITIATIVES	PLANS
<b>PEOPLE</b>	Improve pay and benefits and invest in ongoing training, education, and professional development.
<b>QUALITY</b>	Ensure transparency of quality metrics reporting to internal and external stakeholders.
<b>COMMUNITY</b>	Partner with all local providers to coordinate services.
<b>SERVICE</b>	Continue staff development/training programs.
<b>GROWTH</b>	Focus on preventive care, chronic care management and swing bed utilization growth.
<b>FINANCE</b>	On-going in-depth financial reviews for short and long-term planning.

# EXECUTIVE SUMMARY

Weems Memorial Hospital (WMH) participated in and worked closely with the Florida Department of Health – Franklin County, to complete the 2023 Community Health Assessment for the Florida Department of Health – Franklin County. This Community Health Needs Assessment for WMH leverages the work completed as part of the county’s effort.

The service area was defined as Franklin County, Florida. A combined quantitative and qualitative approach was used that incorporated hundreds of health indicators for the service area as well as community stakeholder interviews and a community survey.

**Demographics** for Franklin County indicate the population in 2022 was 14,106 people, and is projected to grow to 15,954 (+13.1%) by 2028. There is projected to be a growth of 23.8% of “females, childbearing age (15-44)” and nearly 26% of the population in Franklin County is over the age of 65.

## **Quantitative**

In a review of health outcomes statistics, Franklin County ranks in the bottom half of counties in Florida in terms of Health Factors and Health Outcomes. The rate of premature deaths in Franklin County is notably higher when compared to the State of Florida and rates of adult smoking, adult obesity, physical inactivity, alcohol-impaired driving deaths and teen births are all higher compared to the State rates.

Franklin County is greatly underserved with high provider to population ratios for primary care physicians, dentists, and mental health providers.

When compared to the State, Franklin County residents fare slightly better for chronic health conditions.

In 2021, COVID-19 was the top cause of death in Franklin County. The mortality rates for other top causes of death, specifically heart diseases and cancers, declined over the comparative measurement periods.

### **Qualitative**

Feedback from the community stakeholders and online community health needs survey identified the following needs:

- *Access to care in rural area.*
- *Services for people in poverty and for those experiencing homelessness.*
- *Case management and a centralized referral or easy-to-access information source for healthcare and community needs.*
- *Behavioral health, substance use disorder, primary care, and specialized medical care capacity.*

### **Prioritization of Needs**

In consideration of the quantitative as well as qualitative feedback, the following community health needs were identified and prioritized:

- *Access to care*
- *Mental health care services*

Weems Memorial Hospital is best positioned to address “access to care,” and continue to partner with other community resources on addressing mental health services.

**Appendix A** includes the 2023 CHNA Implementation Plan for the prioritized health needs.

# METHODS AND DATA SOURCES

WMH engaged M13 Management Partners (Consultant) to assist with the completion of the 2023 CHNA. While much of the WMH CHNA was developed directly from the FDOH – Franklin County Community Health Assessment, the Consultant also queried the following sources as part of the quantitative data acquisition and analysis. National, state and county data were included.

The following quantitative sources were reviewed for demographics and health information:

## ***U.S. Census***

## ***Centers for Disease Control and Prevention (CDC WONDER)***

The mortality data available on CDC WONDER are national mortality and population data produced by National Center for Health Statistics (NCHS) at the Centers for Disease Control and Prevention (CDC). Mortality information is collected by state registries and provided to the National Vital Statistics System. Data are based on death certificates for U.S. residents. Each death certificate contains a single underlying cause of death, and demographic data. For this analysis, the age-adjusted rate per 100,000 population was used, and the following causes of death were combined for presentation.

- *Coronary heart disease – major cardiovascular diseases*
- *Cancer – malignant neoplasms*
- *COPD & Pneumonia – includes influenza and pneumonia, other acute lower respiratory infections, and chronic lower respiratory diseases*
- *Accidents – unintentional injuries*
- *Stroke – cerebrovascular disease*
- *Diabetes – diabetes mellitus*
- *Homicide – assault (homicide)*
- *Suicide – intentional self-harm (suicide)*

## **County Health Rankings & Roadmaps Select Measures Defined**

- *Premature death – Years of potential life lost before age 75 per 100,000 population (age-adjusted). The 2023 County Health Rankings used data from 2018 - 2020 for this measure.*
- *Poor to Fair Health – Percentage of adults reporting fair or poor health (age-adjusted). The 2023 County Health Rankings used data from 2020 for this measure.*
- *Low Birthweight - Percentage of live births with low birthweight (< 2,500 grams). The 2023 County Health Rankings used data from 2014-2020 for this measure.*
- *Adult Smoking - Percentage of adults who are current smokers (age-adjusted). The 2023 County Health Rankings used data from 2020 for this measure.*
- *Adult Obesity – Percentage of the adult population (age 18 and older) that reports a body mass index (BMI) greater than or equal to 30 kg/m<sup>2</sup> (age-adjusted). The 2023 County Health Rankings used data from 2020 for this measure.*
- *Physical Inactivity – Percentage of adults aged 18 and over reporting no leisure-time physical activity (age-adjusted). The 2023 County Health Rankings used data from 2020 for this measure.*
- *Alcohol-Impaired Driving Deaths – Percentage of driving deaths with alcohol involvement. The 2023 County Health Rankings used data from 2016-2020 for this measure.*
- *Teen births – Number of births per 1,000 female population ages 15-19. The 2023 County Health Rankings used data from 2014-2020 for this measure.*
- *Uninsured - Percentage of population under age 65 without health insurance. The 2023 County Health Rankings used data from 2020 for this measure.*
- *Primary Care Physicians - Ratio of population to primary care physicians. The 2023 County Health Rankings used data from 2020 for this measure.*
- *Dentists - Ratio of population to dentists. The 2023 County Health Rankings used data from 2021 for this measure.*
- *Mental Health Providers - Ratio of population to mental health providers. The 2023 County Health Rankings used data from 2022 for this measure.*
- *Preventable Hospital Stays – Rate of hospital stays for ambulatory-care sensitive conditions per 100,000 Medicare enrollees. The 2023 County Health Rankings used data from 2020 for this measure.*
- *Mammography Screening - Percentage of female Medicare enrollees ages 65-74 that received an annual mammography screening. The 2023 County Health Rankings used data from 2020 for this measure.*

- *Flu Vaccinations - Percentage of fee-for-service (FFS) Medicare enrollees that had an annual flu vaccination. The 2023 County Health Rankings used data from 2020 for this measure.*

***Health Resources & Services Administration (HRSA)***

***Rural Health Information Hub***

***United States Department of Agriculture, Economic Research Service***

# SERVICE AREA

The service area for this CHNA was defined as Franklin County, Florida.

**Table 1: WMH Service Area – Franklin County ZIP Codes**

ZIP Code	City	County	State
<b>32320</b>	Apalachicola	Franklin	FL
<b>32322</b>	Carabelle	Franklin	FL
<b>32323</b>	Lanark Village	Franklin	FL
<b>32328</b>	St. George Island	Franklin	FL
<b>32328</b>	Eastpoint	Franklin	FL
<b>32329</b>	Apalachicola	Franklin	FL

## SERVICE AREA DEMOGRAPHICS

Based on the most recent available U.S. Census data at the ZIP Code level, the estimated population of the WMH service area was 14,106 in 2022. The population is slated to grow about 13% between 2022 and 2028, compared to an expected National growth rate of 7% during the same time.

41% of the service area population is over the age of 55, compared to 29.5% of the National population. About 80% of the population is White, Non-Hispanic and the median household income is \$54,475.

**Table 2: Franklin County Demographic Characteristics**

DEMOGRAPHIC CHARACTERISTICS			
	WMH Service Area		USA
	Area	Area	
2022 Total Population	14,106	331,093,495	
2028 Projected Population	15,954	354,181,284	
% Change 2022 - 2028	13.1%	7.0%	
Median Household Income	\$ 54,475	\$ 75,149	

  

	Service Area	Service Area	% Change
	2022	2028	
Total Male Population	7,665	8,070	5.3%
Total Female Population	6,441	8,097	25.7%
Females, Child Bearing Age (15-44)	1,734	2,147	23.8%

**POPULATION DISTRIBUTION**

Age Group	Age Distribution				
	Service Area 2022	Service Area % of Total	Service Area 2028	Service Area % of Total	USA 2022 % of Total
Age 0-14	1,968	14.0%	2,179	12.3%	18.2%
Age 15-17	316	2.2%	276	1.6%	3.9%
Age 18-24	712	5.0%	578	3.3%	9.4%
Age 25-34	1,836	13.0%	1,834	10.4%	13.7%
Age 35-54	3,380	24.0%	3,908	22.1%	25.3%
Age 55-64	2,256	16.0%	2,851	16.1%	12.9%
Age 65+	3,638	25.8%	6,080	34.3%	16.6%
<b>Total</b>	<b>14,106</b>	<b>100.0%</b>	<b>17,706</b>	<b>100.0%</b>	<b>100.0%</b>

**RACE/ETHNICITY**

Race/Ethnicity	Race/Ethnicity Distribution		
	Service Area 2022 Population	Service Area % of Total	USA 2022 % of Total
White Non-Hispanic	11,287	80.0%	58.9%
Black Non-Hispanic	1,321	9.4%	12.1%
Hispanic	686	4.9%	18.7%
Asian & Pacific Is. Non-Hispanic	44	0.3%	5.9%
All Others	768	5.4%	4.5%
<b>Total</b>	<b>14,106</b>	<b>100.0%</b>	<b>100%</b>

The service area is projected to experience a growth of 23.8% of females age 15-44 (considered child-bearing age). At the same time, the population age 65+ will grow nearly 10% between 2022 and 2028.

The majority (80.0%) of the population in Franklin County is White, with the next largest race represented by Black, Non-Hispanics at 9.4%. Hispanics or Latinos account for about 5% of the population with the remainder of the population (5.7%) in other race/ethnic groups.

**Table 3: Franklin County Income and Education Characteristics**

<b>HOUSEHOLD INCOME DISTRIBUTION</b>			
<b>2022 Household Income</b>	<b>Income Distribution</b>		
	<b>Service Area HH Count</b>	<b>Service Area % of Total</b>	<b>USA 2022 % of Total</b>
HH Income <\$15K	668	12.3%	8.7%
HH Income \$15-25K	629	11.6%	7.0%
HH Income \$25-50K	1,091	20.1%	18.1%
HH Income \$50-75K	1,243	23.0%	16.1%
HH Income \$75-100K	596	11.0%	12.8%
HH Income Over \$100K	1,188	21.9%	37.3%
<b>Total</b>	<b>5,415</b>	<b>100.0%</b>	<b>100.0%</b>

  

<b>EDUCATION LEVEL</b>			
<b>2022 Adult Education Level</b>	<b>Education Level Distribution</b>		
	<b>Service Area Pop Age 25+</b>	<b>Service Area % of Total</b>	<b>USA 2022 % of Total</b>
Less than High School	668	6.0%	4.7%
Some High School	1,571	14.1%	6.1%
High School Degree	3,658	32.9%	26.4%
Some College/Assoc. Degree	2,998	27.0%	28.4%
Bachelor's Degree or Greater	2,215	19.9%	34.3%
<b>Total</b>	<b>11,110</b>	<b>100.0%</b>	<b>100%</b>

Forty-four percent (44%) of households in Franklin County earn less than \$50,000 per year, compared to 33.8% of the US population.

In a review of the education levels for the population age 25+, 33% of the population has a high school degree versus 26.4% of the U.S. population.

# COMMUNITY HEALTH INDICATORS

Health measures were collected from various sources to highlight the general health of Franklin County.

## COUNTY HEALTH RANKINGS & ROADMAPS

The County Health Rankings & Roadmaps program is a collaborative between the Robert Wood Johnson Foundation and the University of Wisconsin Population Health Institute. The program collects health data annually to bring awareness to the factors that influence health and strategies for improving the health of communities.

For the 2023 County Health Rankings, Franklin County ranks #35 (of 67 ranked counties) in terms of Health Outcomes and ranks #49 for Health Factors.

Health Factors are defined as environmental influences that affect how well and how long people live. The County Health Rankings consider **physical environment** (housing and transit and air & water quality), **social and economic factors** (community safety, family & social support, income, employment, and education), **clinical care** (quality of care and access to care), and **health behaviors** (sexual activity, alcohol & drug use, diet & exercise, and tobacco use).

The table below includes select measures from County Health Rankings & Roadmaps.

**Table 4: Franklin County Health Rankings – Select Measures**

	Franklin County (FL)	FL
<b>Health Outcomes</b>		
<b>Ranking (of 67)</b>	<b>49</b>	
Premature death	8,600	7,500
<b>Quality of Life</b>		
Poor to Fair Health	20%	13%
Low Birthweight	9%	9%
<b>Health Behaviors</b>		
Adult smoking	23%	16%
Adult obesity	38%	28%
Physical inactivity	29%	26%
Alcohol-impaired driving deaths	27%	22%
Teen births	57	18

Source: County Health Rankings & Roadmaps ([www.countyhealthrankings.org](http://www.countyhealthrankings.org))

The County Health Rankings define Premature Death as leading causes of death for those under the age of 75 within the categories of malignant neoplasms, diseases of the heart, accidents (unintentional injuries), chronic lower respiratory diseases and intentional self-harm (suicide). The data is reported as “years of potential life lost before age 75 per 100,000 population” and is age-adjusted to ensure it is comparable across counties.

The rate of premature deaths in Franklin County is higher when compared to the State and National metrics. Additionally, “poor to fair health” status was 7% higher in Franklin County than FL (20% compared to 13%, respectively).

Introduced in 2022, but not factored into the County Health Ranking, are expanded metrics on life expectancy and measures of distress.

**Table 5: Franklin County Health Rankings – Additional Metrics**

	Franklin County (FL)	FL
<b>Additional Health Outcomes</b>		
Life expectancy	76.7	79.7
Premature age-adjusted mortality	440	350
Frequent physical distress	14%	9%
Frequent mental distress	17%	13%
Diabetes prevalence	11%	10%
HIV prevalence	166	613

Source: County Health Rankings & Roadmaps ([www.countyhealthrankings.org](http://www.countyhealthrankings.org))

In addition to Health Outcomes and Health Behaviors, a number of Clinical Care measures were also reviewed for the service area.

**Table 6: Franklin County Health Rankings – Clinical Care Measures**

	Franklin County (FL)	FL
<b>Clinical Care</b>		
Uninsured	18%	15%
Primary Care Physicians	3,050:1	1,380:1
Dentists	4,190:1	1,580:1
Mental Health Providers	1,140:1	510:1
Preventable Hospital Stays	3,680	3,186
Mammography Screening	37%	40%
Flu Vaccinations	39%	49%

Source: County Health Rankings & Roadmaps ([www.countyhealthrankings.org](http://www.countyhealthrankings.org))

While Franklin County’s uninsured population is slightly higher than the State, the ratio of primary care, dental and mental health providers in Franklin County indicates a shortage of providers in the county. Mammography screenings and flu vaccinations were also lower in Franklin County when compared to the State.

## CHRONIC CONDITION INCIDENCE

The 2023 Florida Department of Health – Franklin County Community Health Assessment included the following data on chronic health conditions.

**Table 7: Franklin County – Cancer Incidence (All Races)**

Chronic Condition	Measure	Franklin County	FL
Heart Disease	Adults who have ever been told they had angina or <i>coronary heart disease</i>	4.6%	4.7%
Heart Disease	Adults who have ever been told they had a <i>heart attack</i>	5.1%	4.7%
Stroke	Adults who have ever been told they had a <i>stroke</i>	4.1%	3.6%
Cancer	<i>Breast Cancer</i> - Incidence (new cases): Age-adjusted incidence rate per 100,000 total female population	123.3	135.3
Cancer	<i>Lung Cancer</i> - Incidence (new cases): Age-adjusted incidence rate per 100,000 total population	62.3	55.8
Cancer	<i>Prostate Cancer</i> - Incidence (new cases): Age-adjusted incidence rate per 100,000 total male population	90.9	90.8
Diabetes	Adults who have ever been told they had <i>diabetes</i>	9.9%	11.7%
Asthma	Adults who have ever been told they had <i>asthma</i>	11.0%	12.7%
CLRD	<i>Chronic Lower Respiratory Diseases (CLRD)</i> – Hospitalizations: Age-adjusted hospitalization rate per 100,000 total population	282.9	301.1

Data Sources (2019):

*Behavioral Risk Factor Surveillance System (BRFSS) - Florida Department of Health, Bureau of Community Health Promotion*

*Hospitalizations-Florida Agency for Health Care Administration (AHCA)*

*Cancer Incidence-University of Miami (FL) Medical School, Florida Cancer Data System*

While lung cancer rates are slightly higher in Franklin County compared to the State, breast cancer and chronic lower respiratory disease rates are about 5% lower in Franklin County than the State rates.

## MORTALITY RATES

The 2023 Florida Department of Health – Franklin County Community Health Assessment included the following data from 2021 on the most common causes of death.

**Table 8: Franklin County – Mortality Rates**

Franklin County

In 2021, COVID-19 was the leading cause of death (ADDR – Age Adjusted Death Rate – per 100,000 population) in Franklin County; it was higher than heart disease and more than 20% higher than cancer. The death rates for some other common causes declined, though.

Exhibit 42: Most Common Causes of Death – Franklin County

Franklin County			
Rank	Condition	ADDR (2021)	Percent change (2010-2012 to 2019-2021)
1	COVID-19 (U07.1)	200.8	NA
2	Heart Diseases (I00-I09,I11,I13,I20-I51)	185.6	-5.7%
3	Malignant Neoplasm (Cancer) (C00-C97)	161.6	-16.2%
4	Unintentional Injury (V01-X59,Y85-Y86)	72.0	50.8%
5	Cerebrovascular Diseases (I60-I69)	66.1	110.2%
6	Chronic Lower Respiratory Diseases (J40-J42,J43,J44,J45-J46,J47)	54.8	-23.1%
7	Alzheimer's Disease (G30)	37.9	94.5%
8	Nephritis, Nephrotic Syndrome and Nephrosis (N00-N07,N17-N19,N25-N27)	33.1	270.7%
9	Diabetes Mellitus (E10-E14)	30.8	-12.7%
10	Homicide (U01-U02,X85-Y09,Y87.1)	24.2	147.3%
11	Influenza and Pneumonia (J09-J11,J12-J18)	19.9	-18.4%
12	Suicide (U03,X60-X84,Y87.0)	16.0	90.8%
13	Pneumonitis Due to Solids and Liquids (J69)	12.0	-60.8%
14	Peptic Ulcer (K25-K28)	9.8	NA

- Deaths per 100,000 dropped from the three-year period 2010-2012 to 2019-2021 for heart disease, cancer, CLRD, diabetes, and several other more common causes.
- Deaths from unintentional injuries, completed suicide, and homicide increased over the same time period.
- Kidney disease and cerebrovascular disease death rates increased significantly from 2010-2012 to 2019-2021 – 270.7% and 110.2%, respectively.

In 2021, COVID-19 was the top cause of death. The mortality rates for other top causes of death – heart diseases and cancer – declined during the measurement periods of 2010-2012 to 2019-2021.

## RURAL HEALTH INFORMATION HUB

The Rural Health Information Hub also provides data for measures that are defined as social determinants of health.

**Table 9: Social Determinants of Health**

	Franklin County (FL)	Rural FL	Urban FL
<b>SDOH</b>			
18-24 Year Olds Without a High School Diploma	22.8%	22.6%	13.0%
Low Access to Healthy Food	0%	45.2%	48.3%
Median Household Income	\$52K	\$55K	\$70K
Personal Income \$100K and Over	24.4%	22.1%	32.6%
Personal Income Under \$25K	23.8%	22.6%	16.4%
Population Without a High School Diploma	19.6%	17.7%	10.5%
Poverty	18.1%	19.4%	12.5%
Unemployment Rate	2.8%	3.1%	2.9%

*Source: Rural Health Information Hub via data from the US Census ACS, 2012, 2017, and 2022 5-year estimates; USDA Economic Research Service, 2019 (low access to health food); and the US Census Small Area Income and Poverty Estimates, 2010-2022.*

Franklin County’s social determinants of health metrics mirror the other rural communities in Florida.

Access to healthy food as measured by residents’ proximity to the nearest supermarket (more than 10 miles) appears to be a significant issue across both urban and nonurban areas of Florida. For 2019, the USDA Economic Research Service reported that “0%” of the population in Franklin County have low access to healthy food. To further explore this, data was also sourced from the Florida Health Charts website. For 2022, the percentage of population living within a ½ mile of a health food source in Franklin County was 2.1% compared to Florida at 29.9%. Combined with qualitative feedback, access to healthy foods is a primary concern and health need in Franklin County, Florida.

# QUALITATIVE FEEDBACK

Weems Memorial Hospital leadership participated in the Community Health Assessment completed by the Florida Department of Health – Franklin County. As a result, and due to their community partnership, this CHNA will directly leverage the qualitative feedback collected for the 2023 Community Health Assessment (CHA) for the Department of Health – Franklin County.

Twelve (12) community stakeholder interviews were completed as part of the CHA development.

The interviews identified four non-discreet qualitative themes:

- *Access to care in rural area.*
  - *Provider capacity and transportation.*
- *Services for people in poverty and for those experiencing homelessness.*
- *Case management and a centralized referral or easy-to-access information source for healthcare and community needs.*
- *Behavioral health, substance use disorder, primary care, and specialized medical care capacity.*

## COMMUNITY NEEDS SURVEY

In addition to the interviews, a survey was developed to gather feedback from a broader cross-section of the community. The survey was available in English, and distributed primarily online, with some hard copies distributed at the Department of Health-Franklin County and community partners via outreach workers.

Respondents were asked to identify top health concerns, social concerns and environmental concerns affecting themselves, their families, and their social circles.

### **Top Health Concerns (in order of highest response frequency)**

1. *Age-related concerns (Alzheimer's, arthritis, hearing or vision loss, mobility)*
2. *Access to healthcare*
3. *Health care costs*
4. *Cancer*
5. *Mental health*

### **Top Social Concerns (in order of highest response frequency)**

1. *Drug abuse*
2. *Lack of affordable housing*
3. *Alcohol abuse*
4. *Poverty*
5. *Dropping out of school*

### **Top Environmental Concerns (in order of highest response frequency)**

1. *Drinking water quality*
2. *Mosquitoes*
3. *Infrastructure of roadways and sharing the road*

# PRIORITIZATION OF HEALTH NEEDS

The Florida Department of Health – Franklin County CHA workgroup evaluated both the quantitative and qualitative data and prioritized the following needs for Franklin County.

## Franklin County

Exhibit 46: Prioritized List of Needs Summary

Rank	Category of Need	Examples of Granular Need (Overall rank among granular needs)
1	Better support and access to basic services	Affordable housing (1)
		Job training and career development support for youth (3)
		Affordable quality childcare (6)
		Career development support (including re-training) for adults (10)
2	Crisis care and other mental health services	Drug and other substance abuse treatment services (2)
		Long-term care or dementia care for seniors (5)
		Mental health services for adolescents / children (7)
		Mental health services for adults (9)
		Drug and other substance abuse education and prevention (11)
3	Awareness of, and access to, existing services	Access to care for people living in rural areas (4)
		Affordable healthcare services for individuals or families with low income (8)
		Coordination of patient care between the hospital and other clinics, private doctors, or other health service providers (12)

From this prioritization, Weems Memorial Hospital restated the following priorities to address as part of their Community Health Needs Assessment:

- *Access to care*
  - *Partner on senior services*
  - *Chronic care management*
  - *Affordable healthcare services*
- *Mental health services*

# INVENTORY OF SELECT COMMUNITY HEALTH SERVICES

A list of sample service organizations to support health needs in the community have been included here.

Weems Memorial Hospital	Big Bend AHEC
Weems Medical Center West Apalachicola	Big Bend Community Based Care
Weems Medical Center East Carabelle	Buy Rite Drugs – Apalachicola
Advanced & Gentle Dental Care (Frank D. May, DMD)	Career Source – Apalachicola
Alcoholics Anonymous	City of Apalachicola Senior Services
Alzheimer’s Project, Inc. – Carrabelle	Clinicare Home Medical
Amy Pitts, LCSW	Coastal Foot & Ankle
Anchor Homecare	Community Action Team (CAT) - Franklin
Apalachee Center – Franklin County	CVS Pharmacy – Apalachicola
Apalachicola Physical Therapy	David Lister, DMD
Ascension Sacred Heart Gulf	DISC Village/Franklin Human Service Center
Ascension Sacred Heart Primary Care	Eastpoint Medical Center
Bernadette Hackett, LCSW	Elder Care Community Council of Franklin County, Florida
Bethel Village of Panama City (Women’s Center)	Florida Coastal Cardiology & Internal Medicine

Florida Department of Health,  
Franklin County

Florida Psychology Center

Florida Suicide Hot Line

Franklin Promise Coalition

Healthy Start/Healthy Families –  
Franklin County

Lincare

NHC Homecare

NHC Homecare – Franklin  
County

North Florida Medical –  
Eastpoint

PanCare Dental - Wewahitchka

PanCare Health Dental –  
Franklin County

Penny’s Worth

Professional Counseling Services  
(West Carrabelle)

Sacred Heart Medical Group

Sarah Madson, Psy.D.

Senior Services of Franklin  
County

Senior Services of Franklin  
County

St. James Health and  
Rehabilitation Center

Substance Abuse and Mental  
Health Administration  
(SAMHSA) Hotline

Tallahassee Memorial Health –  
Franklin County Physician  
Partners

Women, Infants and Children  
(WIC) – Franklin

# APPENDIX A

## 2023 – 2026 CHNA IMPLEMENTATION PLAN

Identified Health Need	Strategy	Objective(s)	Target Population	Community Partners
<b>Access to care: Senior Services</b>	<ul style="list-style-type: none"> <li>Improve partnership on senior services</li> </ul>	<ol style="list-style-type: none"> <li>By the end of FY24, WMH will complete two partnership activities with the Franklin County Senior Centers.</li> <li>By the end of FY25, WMH will complete four partnership activities with the Franklin County Senior Centers.</li> <li>By the end of FY26, WMH will complete six partnership activities with the Franklin County Senior Centers.</li> </ol>	<ul style="list-style-type: none"> <li>Franklin County senior centers</li> </ul>	<ul style="list-style-type: none"> <li>Franklin County EMS</li> <li>Weems Medical Centers</li> <li>Weems Memorial Hospital</li> <li>FSU College of Medicine/Department of Geriatrics</li> <li>Franklin County Seniors</li> <li>Florida Department of Health- Franklin County</li> </ul>
<b>Access to care: Chronic care management</b>	<ul style="list-style-type: none"> <li>Increase access by coordinating services via the Chronic Care Management program at Weems Medical Centers.</li> </ul>	<ol style="list-style-type: none"> <li>By the end of FY24, 100 patients will be enrolled in the Chronic Care Management Program.</li> </ol>	<ul style="list-style-type: none"> <li>Weems Medical Centers Patients</li> </ul>	<ul style="list-style-type: none"> <li>Weems Medical Centers</li> <li>Weems Memorial Hospital</li> <li>Chronic Disease Solutions</li> </ul>

		<ol style="list-style-type: none"> <li>2. <i>By the end of FY25, 150 patients will be enrolled in the Chronic Care Management Program.</i></li> <li>3. <i>By the end of FY26, 200 patients will be enrolled in the Chronic Care Management Program.</i></li> </ol>		
<b>Access to care: Affordable healthcare</b>	<ul style="list-style-type: none"> <li>• <i>Increase access by offering assistance with sliding fee schedules for those who receive services at Weems Memorial Hospital.</i></li> </ul>	<ol style="list-style-type: none"> <li>1. <i>By the end of FYE 24,</i></li> <li>2. <i>By the end of FYE 25,</i></li> <li>3. <i>By the end of FYE 26,</i></li> </ol>	<ul style="list-style-type: none"> <li>• <i>Weems Medical Centers Patients</i></li> </ul>	<ul style="list-style-type: none"> <li>• <i>Weems Medical Centers</i></li> <li>• <i>Weems Memorial Hospital</i></li> <li>• <i>Chronic Disease Solutions</i></li> </ul>